



November 26, 2024

Greetings Subscribers and Water Fill Station Customers:

This letter is to notify you that it is necessary to raise the base rate for Subscribers from the current \$175 per month to \$195 for 3,000 gallons and from \$25 to \$32 for 1,000 gallons for the Water Fill Station customers as of the January 2025 billing.

Please know that the LPWWA Board of Directors (non-compensated volunteers) has worked diligently to maintain the rate of \$175 for Subscribers, even though a rate study completed in 2019 recommended that the initial base rate should be \$195 going forward to 2024. After four plus years of operation, LPWWA must now increase the base rate to the amount recommended in the 2019 study. The percentage of increase is the same for both Subscribers and Fill Station customers.

Over the last few months, the 2025 Budget process has revealed a multitude of factors that have negatively affected expenses and overall fund balances. The need for more Subscribers, bulk water purchases, system maintenance and repairs, and a part time Administrative Assistant to serve our water users; these are all pertinent and critical to the operations and have contributed to higher costs. As with most businesses and in our personal lives, inflation has also significantly increased our operating expenses. Please note, this rate increase is not taken lightly, but reflects budget reality for LPWWA and will enable us to maintain operations in 2025.

If you have questions or concerns that are not addressed above, we invite you to join LPWWA Board of Directors December Meeting and Rate Increase Public Forum on Dec 17, 2024 from 7 – 8 PM (link below), where we will be happy to share the Rate Study and 2025 Budget details with attendees and answer any questions.

Video call link: <https://meet.google.com/mon-qbfa-yzf>

Thank you for your continued support.

Sincerely,

LPWWA Board of Directors